

# International parcels

## Price zones and delivery times<sup>1</sup>

Country	PostPac International			Documents		Goods	ISO code
	Price zone	Priority (days)	Economy (days)	Price zone	URGENT (days)	URGENT (days)	
Australia	5	5-8 20kg	9-15 20kg	3	2-4	3-5	AU
Austria	1	2-5 30kg	5-8 30kg	1	1-3	1-3	AT
Belgium	1	3 30kg	4-7 30kg	1	1	1	BE
Brazil	5	5-10 30kg	16-25 30kg	3	2-4	3-5	BR
Canada	4	5-8 30kg	8-12 30kg	2	1-3	2-3	CA
China (People's Republic of)	5	4-8 30kg	15-25 30kg	3	3-5	3-6	CN
Denmark	1	3 30kg	5-7 30kg	1	1-2	1-2	DK
France	1	2-3 30kg	5-7 30kg	1	1-2	1-2	FR
Germany	1	2-3 30kg	4-7 30kg	1	1	1	DE
India	5	5-12 20kg	15-20 20kg	3	2-4	3-5	IN
Italy	1	4-5 30kg	8-15 30kg	1	1	1	IT
Japan	5	4-6 30kg	8-10 30kg	3	2-4	3-4	JP
Netherlands	1	3 30kg	5-8 20kg	1	1	1-2	NL
New Zealand	5	4-10 30kg	12-15 30kg	3	3-5	4-6	NZ
Poland	2	3-5 30kg	7-12 20kg	1	1-2	1-4	PL
Portugal	2	4 30kg	6-12 30kg	1	1-2	1-3	PT
Romania	3	4-9 30kg	15-25 30kg	1	1-3	2-4	RO
Russian Federation	3	5-10 20kg	15-25 20kg	1	2-5	4-6	RU
Spain	2	5 30kg	7-10 30kg	1	1-2	1-3	ES
Sweden	2	4-5 30kg	6-12 30kg	1	1-2	1-2	SE
Thailand	5	5-10 30kg	12-15 30kg	3	2-3	2-6	TH
Turkey	3	5-10 30kg	12-15 30kg	1	1-3	2-6	TR
Ukraine	3	4-8 20kg	10-15 30kg	1	1-3	2-5	UA
United Kingdom	1	3-5 30kg	6-10 30kg	1	1	1	GB
United States	4	4-8 30kg	11-15 30kg	2	1-3	2-3	US

<sup>1</sup> Average delivery times in working days (Monday to Friday), day of posting not included.

URGENT: Price zone 1 = Europe / Price zone 2 = USA/Canada / Price zone 3 = Other countries

You can get additional information on maximum dimensions, delivery times and maximum weights for these and other countries at [swisspost.ch/calculate-prices](https://www.swisspost.ch/calculate-prices) or by calling Customer Service on **+41 (0)848 88 88 88**.



### URGENT delivery times

The published delivery times for URGENT consignments apply only to large cities and urban areas. For enquiries about delivery times, call on **+41 (0)800 45 45 45**.

### Note on URGENT

P.O. Box and poste restante addresses are not permitted. The recipient's phone number is required. The postage of medicine to private persons is excluded and foodstuffs are only permitted subject to certain conditions.

Tax and duty may be due in the receiving country. Please note the country-specific transport and import regulations.

Further information on URGENT consignments is available from the URGENT customer service:  
**Free phone +41 (0)800 45 45 45.**

### Liability included

- URGENT goods: CHF 1,000.00
- URGENT documents: CHF 150.00
- PostPac International Priority/Economy: CHF 1,000.00

### Exempted from liability:

- Mobile phones
  - TV sets
  - Computers/laptops
  - Other electronic devices
- Please note our General Terms and Conditions "Postal Services" for private customers [swisspost.ch/gtc](https://www.swisspost.ch/gtc).

### Dangerous goods

Shipping dangerous goods abroad is prohibited. You can find all the necessary information in the brochure "Dangerous goods in international mail" at your post office or at [swisspost.ch/dangerous-goods-international](https://www.swisspost.ch/dangerous-goods-international).

# International parcels

## Prices for PostPac International Priority and Economy

Weight	Zone 1		Zone 2		Zone 3		Zone 4		Zone 5		Zone 5	
	P = PostPac International Priority E = PostPac International Economy											
	P	E	P	E	P	E	P	E	P	E	P	E
2 kg	38.00	34.00	43.00	37.00	48.00	41.00	53.00	44.00	58.00	48.00	70.00	53.00
5 kg	48.00	42.00	54.00	47.00	64.00	53.00	76.00	57.00	88.00	62.00	108.00	77.00
10 kg	56.00	46.00	65.00	55.00	77.00	65.00	104.00	76.00	130.00	89.00	164.00	113.00
15 kg	67.00	51.00	81.00	63.00	94.00	75.00	138.00	97.00	182.00	120.00	227.00	155.00
20 kg	72.00	56.00	89.00	72.00	106.00	87.00	169.00	119.00	231.00	151.00	303.00	186.00
25 kg	78.00	61.00	101.00	79.00	126.00	97.00	197.00	137.00	268.00	177.00	367.00	217.00
30 kg	83.00	66.00	109.00	87.00	138.00	107.00	217.00	154.00	296.00	201.00	416.00	253.00

## Prices for URGENT

Weight	URGENT goods, up to 30 kg			URGENT documents <sup>1</sup> , up to 2 kg		
	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3
0,5 kg	78.00	95.00	123.00	61.00	80.00	98.00
1 kg	83.00	105.00	142.00	71.00	92.00	119.00
2 kg	98.00	119.00	173.00	82.00	105.00	151.00
3 kg	117.00	140.00	218.00	–	–	–
4 kg	141.00	160.00	262.00	–	–	–
5 kg	158.00	182.00	316.00	–	–	–
10 kg	203.00	235.00	420.00	–	–	–
15 kg	262.00	315.00	579.00	–	–	–
20 kg	325.00	396.00	723.00	–	–	–
25 kg	392.00	476.00	869.00	–	–	–
30 kg	456.00	542.00	1'028.00	–	–	–

<sup>1</sup> A document is defined as anything written or otherwise committed to paper (printed, copied, typewritten or written by hand) that does not have a commercial value and that weighs no more than 2 kg. Media such as CD-ROMs, USB sticks, etc., are classified as URGENT goods.

## Additional services

### Manual processing

#### Surcharge

**4.00**

The following items are processed manually:

- Tubes including tins, pyramids, triangular packages up to 100 cm in length
- Bottles (excluding glass)
- All canisters
- Consignments in packaging made of wood, metal or leather

### Bulky goods

#### Surcharge

**15.00**

Bulky goods include:

- PostPac items that exceed the maximum dimensions for standard parcels (100 × 60 × 60 cm)
- URGENT items that exceed the maximum dimensions of 100 × 60 × 70 cm
- Items with a tag (even if within the standard dimensions)
- Unpackaged items (even if within the standard dimensions)
- Rolls longer than 100 cm

Please note the specific regulations for each country.

## Customs formalities

### PostPac International and URGENT consignments

All consignments must be accompanied by a waybill. The maximum weight for PostPac International is 30 kg, or 20 kg for some countries. The maximum weight for URGENT goods is 30 kg, and 2 kg for URGENT documents.

#### Please note:

As a rule, it is up to the sender to obtain information about import and export options from the relevant authorities in the destination country or from the relevant consulates. Swiss Post accepts no responsibility for this.

## Waybill

Enter your freight documents online for all the delivery speeds abroad, simply and conveniently from home at [swisspost.ch/waybill](https://www.swisspost.ch/waybill).



We will provide you with a waybill for CHF 3.00 at the post office counter.

## Calculate prices

All rates also online:  
[swisspost.ch/calculate-prices](https://www.swisspost.ch/calculate-prices)



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Post Offices & Sales  
Wankdorffallee 4  
3030 Bern  
Switzerland  
Tel. +41 (0)848 88 88 88

[custcare@swisspost.ch](mailto:custcare@swisspost.ch)  
[swisspost.ch](http://swisspost.ch)

For URGENT consignments

URGENT Customer Service  
Tel. +41 (0)800 45 45 45

[cs.urgent.ch@tnt.com](mailto:cs.urgent.ch@tnt.com)

**SWISS POST**   
*Yellow in motion.*